



Winter Debris Cover Manufacturer's Guarantee

Thank you for choosing a Covers4pools winter debris cover.
Terms and Conditions for the Guarantee

In the event of a manufacturing or material defect becoming apparent within five years from the date of purchase then the product is covered by a reducing 5 year guarantee. Our materials are designed to provide many years of continuous use. In the unlikely event that a defect does become apparent during the guarantee period then we will provide as follows.

First year-Full repair or replacement at the manufacturer's discretion without charge.

Second to fifth year- Credit towards the cost of either repair or replacement at the manufacturer's discretion based on the unexpired part of the guarantee. For example if the product fails after 3 years and the failure is deemed to be a manufacturing or material defect, then credit of 2/5ths (40%) being equal to the unexpired part of the guarantee will be given towards the cost of the repair or replacement.

What to do if you discover a defect

In the event of a defect please contact your supplier. If the supplier upon inspection suspects there is a claim under the warranty then they will report this to the manufacturer. In the event of any defect not found to be due to a manufacturing or material fault then a quotation can be provided for the repair work to be carried out.

All repairs will be carried out by the manufacturer. The cover must be returned to our factory. The manufacturer does not cover the cost of the carriage to the factory or the delivery of a replacement cover if repair is found by the manufacturer to be uneconomical. However the cover may be collected. Please ask for a quote for collection and /or delivery if required.

What is not included in the Guarantee

Claims for repair or replacement will only be accepted for manufacturing or material defect providing the product has been used in accordance with the fitting and care instructions herein.

Claims for repair or replacement will not be accepted:

For cuts, tears or damage caused by mishandling or as a result of general misuse including but not limited to damage caused by external fixings including but not limited to, springs, hooks etc.

Split seams as a result of over tensioning

Premature wear and tear due to rough or un-even coping.

Damage caused by incorrect water treatment (refer to dealer for advice on water treatment)

Failure to remove the cover on an outdoor pool in the summer months,

Faulty installation or failure to follow the manufacturer's fitting and care instructions

Damage caused by alterations or modifications other than by the manufacturer.

Slight deviations which do not affect the functionality of the product.

Acts of God, damage caused by animals, accidental damage or fair wear and tear.

Any other damage beyond the control of the manufacturer

Limitations

The repair or replacement of the cover will not extend or renew the period of guarantee.

The guarantee is subject to all amounts having been paid in full.

The guarantee does not cover any direct or consequential loss whether financial or otherwise due to not being able to use the product or any loss above the original purchase price of the cover

The guarantee is not transferable

This guarantee does not affect your legal rights.